

Updated MAY 1, 2021 **Please note that protocol is subject to frequent change & some information on the website may not be accurate. Please do not come to the course without calling prior to clarify any questions**

★ Following local Pueblo of Santa Ana protocol and the recommendations of NM state departments of health, **we require all players to wear a *mask or some face covering* while ON PROPERTY; especially in proximity to our staff or other patrons. Failure to observe our policies risks you being asked to leave the premises and you may be suspended from future play. Please review the Liability Statement posted on the website, golf shop and golf carts.**

Thank you for booking your golf reservation at Santa Ana Golf Club. Please review the following:

### **Tee Time Policy/Miscellaneous**

Tee times will be spread out to permit for physical distancing and maintenance of pace of play.

- You may request a single rider cart, subject to a small upcharge.
- **A reservation prior to arriving at the course is required.**
- **Book reservation *by phone only*. Online reservations are not available at this time.**
- **A credit card guarantee is required to book reservations. 24 hour cancelation policy applies.**

### **Check-In Policy**

- Please do not arrive at the golf course earlier than necessary, 30-40 minutes is acceptable, ***as the range and practice areas are open for pre-round warmup only***
- Congregating in the parking lot or anywhere at our facility, other than when seated to dine, will not be permitted.
- **Priority –Pay attention to the signs that limit the number of people in and around the facility. Please use proper CDC Public Guidelines on Social Distancing of 6’ at all times.**

### **On-Course Measures**

**Consider continuous putting, 2 ft. “gimmies”, only one player on the tee box at a time.**

**Golf groups are not permitted to play through.**

- Ball washers will not be available at this time, so please carry a bottle of water and towel.
- Bunker rakes are now available. Guests may continue to smooth sand with their foot or the club if they prefer “no touch”. Preferred lies are permitted in the bunker, or the bunkers are to be played as “Ground Under Repair” at this time.
- Sand/seed containers are provided and if choosing not to use them, please repair divots as best you can.
- Cups will be set so balls will not fully enter the hole when the flagstick is left in the hole.
- The flagstick may be removed from hole at the golfers’ own discretion. Golfers should replace the flagstick with the hole liner intact and functional each time.
- On course drinking water will not be available. Please purchase enough water for your round from the Wind Dancer Bar & Grill. (No outside coolers)
- Garbage cans are now available on course.

### **Post-Round Policy**

- Please return your golf cart to the designated cart drop off area, **wearing your mask.**
- Garbage and recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.
- ***Please COMPLETELY empty your cart of all personal belongings and garbage***
- Following play, exit the course as promptly as possible, unless heading to the Wind Dancer B&G. Avoid excess socializing in the parking lot after your round.

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## **Best Practices by SAGC, Inc.**

- We are scheduling a marshal(s) to monitor pace of play and adherence *to required safety protocol* and best practices.
- We have installed plexiglass sneeze guards at cash registers for employee protection.
- If you're not using a motorized cart, bring your own pull cart if possible. We have limited rentals.
- We will maintain a schedule of stringent daily cleaning and sanitizing, specifically carts & bathrooms
- No club storage, club rentals, bag services or locker room facilities. Pro shop is open for no more than 6 guests at a time.
- Pro shop restrooms open for up to two guests at a time. Will be disinfected frequently.
- Wind Dancer B&G dining room and patio open per current NM Public Health order. Face masks may be removed after seated. Ready-to-go Express menu available. Beverage cart on selected peak days only. No outside coolers
- The restrooms on the golf course are open and will be disinfected frequently.
- Please bring your own sanitizer and use it each time you touch a foreign surface (rakes, flagsticks, door handles, golf cart, etc.). We have sanitizer available in some public spaces.
- We will not be providing tees, water or ice chests on the golf carts at this time.
- Do not handle each other's golf balls, tees, ball markers, etc.
- We will utilize signage to communicate occupancy limits and above safety restrictions that affect normal play

## **Golfer Adherence**

**All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.**

**If you have any questions, please call us at 505.867.9464**

## **General Messaging to Golfers**

If you have underlying medical conditions, it is recommended that you not visit our facility. If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor or head to <http://www.nmhealth.org> for more information. If you live in a household with someone who has COVID-19 or is showing symptoms of COVID-19, please do not come to our facility

Effective February 11, New Mexico will no longer require self-quarantine for visitors arriving into the state from "high-risk" states. Visitors from anywhere outside of the state will instead be strongly advised to self-quarantine for a period of 14 days and to seek out a COVID-19 test upon their arrival in or return to New Mexico.

**Priority – Please use proper CDC Public Guidelines on Social Distancing of 6' at all times. NO handshaking, NO hugging etc. from arrival until departure. This will be enforced.**